

Privacy Policy

DcodingX Co. Ltd. (hereinafter referred to as “the Company”) operates the development of AI-powered systems and AI technology-based software services, as well as the sales of its “Den.Ai Business” services, launched in June 2025.

In conducting our business operations, we always exercise the utmost care regarding the protection of personal information. However, in light of the increasing number of incidents and accidents involving personal information leaks in recent years, we reaffirm that protecting and properly managing personal information is a fundamental responsibility underlying our business activities. Accordingly, all employees hereby declare that they will adhere to the following principles:

1.

The Company will appropriately acquire, use, and provide personal information in consideration of the nature and scale of its business.

Furthermore, the Company will not handle personal information beyond the scope necessary to achieve the specified purposes of use and will implement measures to ensure this.

2.

The Company will strictly manage personal information and will not disclose or provide data to third parties without prior consent, except as otherwise permitted.

In addition, the Company will take preventive measures against unauthorized access, loss, alteration, destruction, or leakage of personal information. If any leakage or incident occurs, the Company will promptly respond, investigate the cause, and take corrective actions.

3.

The Company will comply with laws and regulations concerning the handling of personal information, government-established guidelines, and other applicable standards.

4.

If complaints or consultations regarding the handling of personal information are received, the Company will investigate the matter and strive to respond promptly.

5.

The Company will continuously improve its Personal Information Protection Management System concerning the management structure and mechanisms for protecting personal information.

Date Established: June 1, 2025

DcodingX Co. Ltd.

Representative Director: Ankit Kumar Chawla

Contact for Inquiries Regarding Personal Information

DcodingX Co. Ltd.

Personal Information Inquiry Desk

15-2 Rokubancho, Chiyoda-ku, Tokyo

TEL: 03-6826-0312

Handling of Personal Information

1. Name of Business Operator

DcodingX Co. Ltd.

2. Personal Information Protection Manager

Representative Director: Ankit Kumar Chawla

3. Purpose of Use of Personal Information

The personal information entered by customers will be used for the following purposes:

- Verification of the individual, confirmation of contract details, billing of usage fees, notification of changes to usage fees or service terms, notification of service suspension/discontinuation or contract cancellation, notification of amendments to terms and conditions, and other matters related to the provision of Company services.
 - Conducting sales promotions, surveys, and advertisement distribution regarding the Company's services via telephone, email, postal mail, and other media.
 - Improving existing services or developing new services.
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4. Provision of Personal Information to Third Parties

The Company will not provide or disclose personal information obtained from customers to third parties except in the following cases:

- When prior consent or approval has been obtained from the customer.

- When outsourcing the handling of personal information to contractors that have signed confidentiality agreements, within the scope necessary to achieve the stated purposes of use.
 - When disclosure is required by laws or regulations.
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5. Outsourcing of Personal Information Handling

The Company will not outsource all or part of the handling of acquired personal information for purposes other than those stated above.

6. Disclosure, Correction, and Inquiries Regarding Retained Personal Information

Upon request from the individual, the Company will respond to requests for notification of the purpose of use, disclosure, correction, addition, deletion, suspension of use, erasure, or suspension of provision to third parties concerning retained personal information, provided the following procedures are completed:

By Mail or Email

(a) Submit an application including:

- Date of request
- Address
- Name
- Telephone number
- Email address

(b) The Company will verify the identity of the applicant using information that only the本人 (individual) would know.

(c) In the case of a representative, submission of a letter of authorization from the本人 together with items (a) and (b).

7. Notes Regarding the Input of Personal Information

Providing personal information is optional. However, if required fields for the Company's services are not completed or the information provided is inaccurate, smooth provision of services may be affected.

8. Security Management Measures for Personal Information

The Company will implement necessary and appropriate measures to prevent leakage, loss, or damage of acquired personal information and to ensure secure management.

After responding to inquiries, acquired personal information will be deleted within the Company.

9. Cookie Policy

The websites provided by the Company use Cookies for certain content.

Cookies are information stored in the browser when accessing a website and do not include personal information such as names or email addresses.

Cookies may be used:

- To deliver effective advertisements to users accessing the website.
- For access analysis purposes.

Users can disable Cookies through browser settings.

For details regarding what information is acquired and used, please refer to the privacy policies of each service.